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Perfect alignment with vendor partners.

CrunchTime! Xchange™ is a state-of-the-art vendor-facing collaboration tool used to facilitate the complete automation of all aspects of your supply chain with full EDI capability.

Xchange streamlines all aspects of the supply chain workflow: order transmission > confirmation of order receipt > confirmation of terms (advanced shipping notice) > electronic invoicing > physical reconciliation at point of receipt > payment confirmation. Xchange makes the most complicated supply chain workflows incredibly simple and optimized for all parties.

Vendor partners seamlessly integrate with CrunchTime customers

Using the Xchange platform, vendors will be able to automate the exchange of information from the time an order is created until the time payment for those goods and services have been processed. Vendors will also be able to automate price updates, bid on new price requests, share documents, and exchange PO specific notes with their customers from a single platform.

By joining the Xchange vendor partner community, vendors will have access to the hundreds of supply chain professionals who use CrunchTime each day to procure the goods and services that their businesses rely on.

Operators benefit from better partnerships with vendors

Vendor Administration – Increase procure-to-pay cycle and reduce administrative overhead by driving all your vendors to a central collaboration portal to self-manage their order guides, payments and credits.

Vendor Scorecards – By comparing each invoice and delivery experience to the original vendor order and contract terms, CrunchTime automatically creates scorecards that measure fill ratios, quality of service, product quality and contract compliance.

Control Suppliers – Eliminate supplier overcharges and unapproved substitutions with order guide controls, automated exception alerts and quick credit recovery.

Contract Audits – Gain real-time visibility to fill ratios, price compliance, substitutions, and service levels across vendors, products, regions, and restaurants.

Simplify Bid Analysis – Automate vendor bid analysis through an electronic “apples-to-apples” bid analyzer to centrally select approved vendors, products, pack sizes, specifications, and prices.

Electronic Integration with Vendors – Save time and increase accuracy with end-to-end electronic integration to all your suppliers for ordering, invoicing, order guide updates, and payment reconciliation.

Normalize Units of Measure – Map specific vendor products and pack sizes to your master company product list to increase order and inventory accuracies and to normalize products across vendors.

Increase Customer Safety and Satisfaction – Provide your customers with consistent food quality by centrally defining product specs and selecting dependable vendors across your enterprise.

Why Xchange works...

Real-time vendor / customer supply chain integration with full EDI capability

Works with internationally recognized ANSI x.12 standards, proprietary standards, and CrunchTime standards

Isolates all order discrepancies and provides interactive tools for remediation of contract pricing and invoice quantity discrepancies

Link and share documents, including scanned invoices or pictures during physical receipt of goods